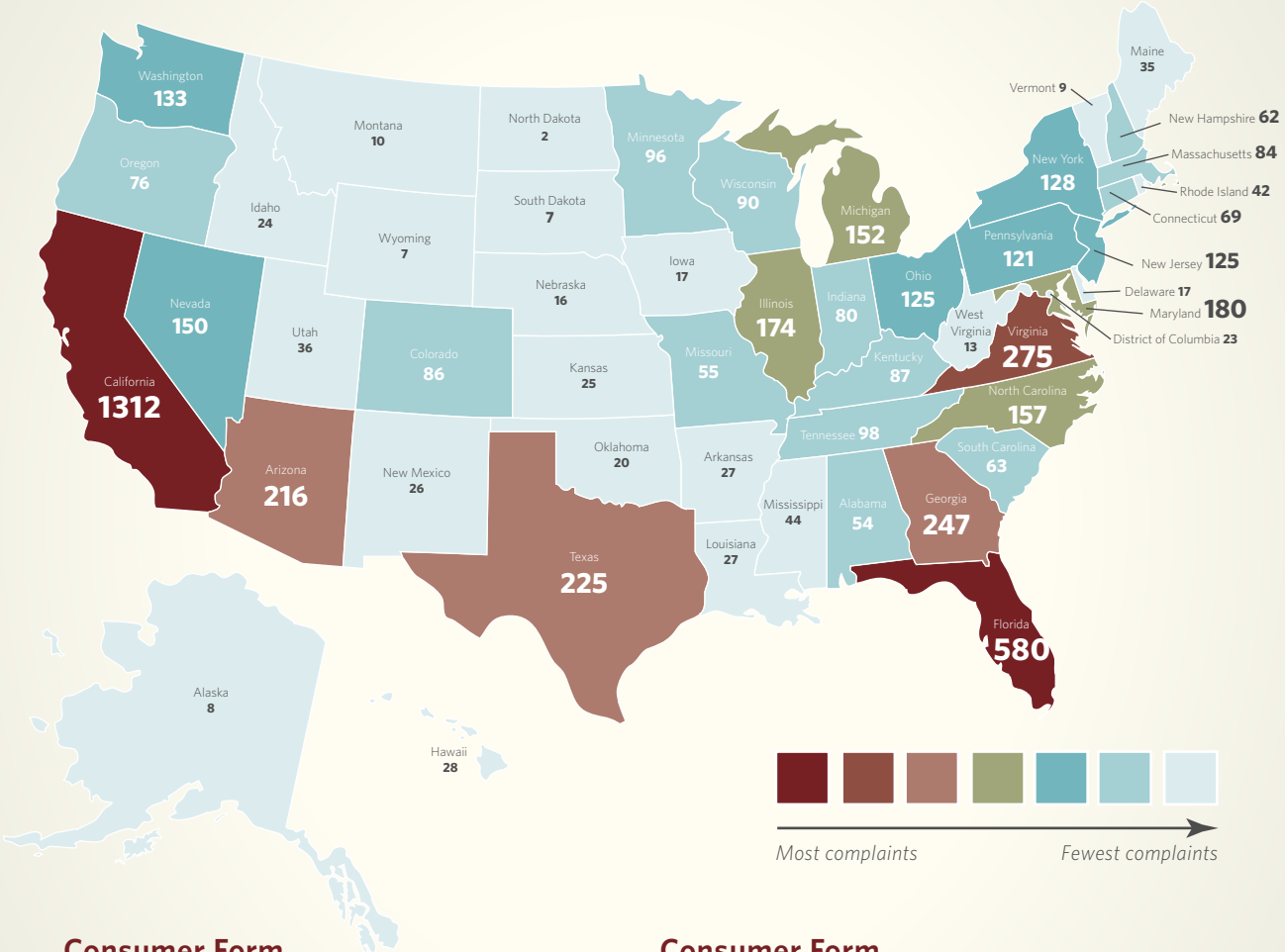


# From the Market

What are consumers saying about their experiences with the five mortgage servicers? From mid-April 2012 to the end of January 2013, individuals from across the country submitted complaints through our website about the issues they are facing.

Office of  
**Mortgage Settlement**  
Oversight

## Number of Consumer Issues Reported per State



## Consumer Form Submission Complaints by Issue

## Consumer Form Submissions by Servicer

